



PIRAINO ENTERPRISES Computer Sales – Service - Web Development	www.pirainoenterprises.com
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Computer & Network Repair & Installation Service Waiver

This form authorizes a Piraino Enterprises technician to examine, repair and/or install Computer Hardware, Software, Networking Cable and/or Networking Hardware in order to resolve computer and/or networking problems, new installations and reconfigurations reported or requested by computer user(s).

Without the express consent of a departmental manager, company owner or computer support coordinator, the Piraino Enterprises technician will cease diagnosis, repairs and/or installation(s) if a problem appears to be software related.

If the Piraino Enterprises technician has traveled to the end users location and this permission has not been provided a one hour minimum fee of \$65 will still apply.

If a problem is diagnosed as a Local Area Network problem any work that is done to further investigate and/or resolve this problem will be billed from this point forward at the rate of \$110 per hour.

As the departmental manager, company owner or computer support coordinator, I hereby authorize Piraino Enterprises technician(s) to diagnose, repair and/or install software, hardware and/or Local Area Network as they relate to a purchase and/or repair request filed by a member of this company and release Piraino Enterprises of any liability related to any and all previously or newly installed software related problems.

Company: _____ Date: _____

Owner: (Print) _____, (Signature) _____

CSC: (Print) _____, (Signature) _____

DM: (Print) _____, (Signature) _____

Additional copies of this form are available by visiting us online at http://www.pirainoenterprises.com/service_call or by calling (312)719-0777 and requesting that a Computer & Network Repair & Installation Service Waiver be faxed or emailed to you.